Polling is closed	
1. How long should the time buffer between equipment bookings be?	
15 min (or just enough time to clean the room)	
30 minutes	
1 hour plus	
2. Who is predominantly responsible for disinfecting equipment/the room between users?	
2. Who is predominantly responsible for distillecting equipment the room between users: The user	
Core facility staff	
Core staff and users should both clean the equipment	
core sum una users sinoute pour clear une equipment	
3. Do you plan to make the wearing of gloves compulsory in the facility?	
Yes, throughout the facility	
Yes, for some areas of the facility	
No, regular handwashing is better	
4. Will you change the way "customers" drop-off samples?	
Yes, definitely	
No, we have this in place already	
No, it isn't necessary	
4. If you increase the amount of full service work to reduce the spread of Covid – who should pay the extra costs?	
The user- it is their work	
The facility- it isn't the user's responsibility	
The extra cost should be shared.	
5. Do you plan to introduce "super-users"?	
Yes	
1 Where are the "tightspots" in your facility?	
More than one EM in room	
Entrance/exit/corridors	
Wet lab/sample preparation	
Other	
2. Should users be allowed to do their own processing/embedding?	
Yes	
No	
Dependent on experience of user	
Will you increase the about of full-service imaging work in your facility?	
Yes, full service only	
Yes, full service only	
Yes, full service only Yes for some imaging techniques	
Yes, full service only Yes for some imaging techniques No, it isn't necessary	
Yes, full service only Yes for some imaging techniques	
Yes, full service only Yes for some imaging techniques No, it isn't necessary	
Yes, full service only Yes for some imaging techniques No, it isn't necessary No, we already only offer full service 4. If you increase the amount of full service work to reduce the spread of Covid – who should pay the extra costs?	
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$1. \ Do\ you\ plan\ to\ use\ phone\ apps/we bcams/screen-sharing\ software/ipads\ in\ your\ facility\ to\ reduce\ occupancy?$

Very decidate with the	(49) 26%
Yes- we already have this set up	
Possibly, we will investigate this	(122) 64%
No, it isn't necessary/more trouble than it is worth	(20) 10%
2. Will you still be training new users?	
Yes, we will do some aspects of training but not all	(34) 18%
Yes, we will be able to do all training safely	(4) 2%
No, there will be no training until the restrictions have eased	(153) 80%
3. Will percentage of your facility throughput will you be able to do remotely?	
None	(31) 16%
Less than 25%	(93) 49%
25-75%	(59) 31%
More than 75%	(8) 4%
1. Have you set up a virtual user group meeting and does it include some form of training?	
No, I don't think it's necessary	(26) 15%
No, but it's a good idea!	(84) 49%
Yes, but no training	(49) 29%
Yes, with training	(12) 7%
2. Is your lab already open?	
Yes - Only for Covid	(53) 31%
Yes - Open for All	(19) 11%
No.	(99) 58%
1. How can vendors help?	
We don't need any help from the vendors	(4) 2%
There is much more that the vendors could do to help	(17) 10%
The vendors may be able to help- we need to stay in touch	(147) 88%
2. Which of the following would be most useful to you?	
Hardware Bolt-ons (to enable screen sharing etc)	(87) 52%
Call Centre	(24) 14%
Stand-alone instrument software for training	(57) 34%
1. What do you envisage will be the biggest challenge to reopening a facility?	
Can't provide a safe physical environment in current conditions	(91) 51%
Not enough staff to run a full service	(29) 16%
Financial viability	(33) 19%
Provision of consumables/service engineers	(25) 14%
	(23) 1470
1. Would you like a follow up meeting to discuss any items in greater detail including any new questions brought up in the chat box?	
Yes	(174) 98%

(3) 2%